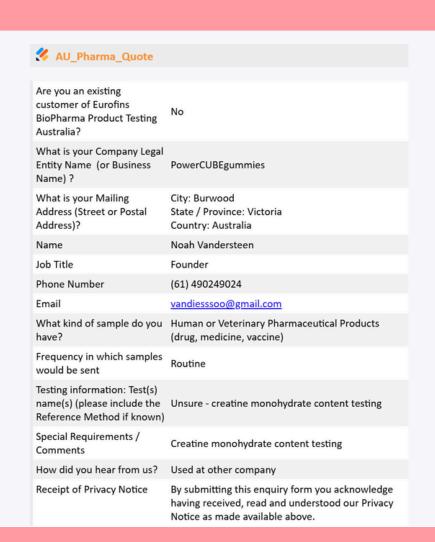
Why we test in China and how it benefits our customers.

Before choosing to work with a Eurofins laboratory in China, we first approached Eurofins BioPharma Product Testing in Australia to see if we could keep all testing within Australia or New Zealand. Eurofins confirmed in writing that the specific creatine monohydrate and creatinine impurity test we require is not offered in either Australia or New Zealand and can only be performed through their laboratory in the United States. The quoted price for this US based test was 573.93 AUD per sample (excluding GST), plus a compulsory overseas courier charge of 250 NZD/AUD per shipment, bringing the base cost to 823.93 AUD per sample before any customs fees, import duties, or the impact of recent increases in US tariffs, which would likely push the true figure well above 1,000 AUD per batch. In addition, because the samples must be exported and cleared through customs before testing can commence, Eurofins advised that the total turnaround time from sending a sample to receiving final results would be approximately 30 to 50 days. At PowerCUBEgummies we batch test every single production run before release, so using this US route would mean either delaying new stock for more than a month every time we produce, or not testing every batch, and significantly increasing our prices to cover the additional cost. Either option would directly undermine our commitment to transparency, affordability, and always having fresh, tested stock available for our customers. By using an accredited third party laboratory in China, we can run the same type of creatine content and impurity testing for much less per batch with a much faster turnaround, which makes it financially and logistically realistic to test every batch and publish the results on our Transparency page. On the following pages you can see the full

Transparency page. On the following pages you can see the full Eurofins email thread that confirms these pricing, location, and time frame limitations.





Sandhya Naidu < Sandhya. Naidu@eurofinsanz.com >



To: You Fri 9/19/2025 14:06



1 You replied on Fri 9/19/2025 18:49

Hi Noah

Unfortunately, we do not offer this testing within New Zealand or Australia. I am more than happy to investigate with our overseas laboratories.

Please let me know if you would like me to investigate further.

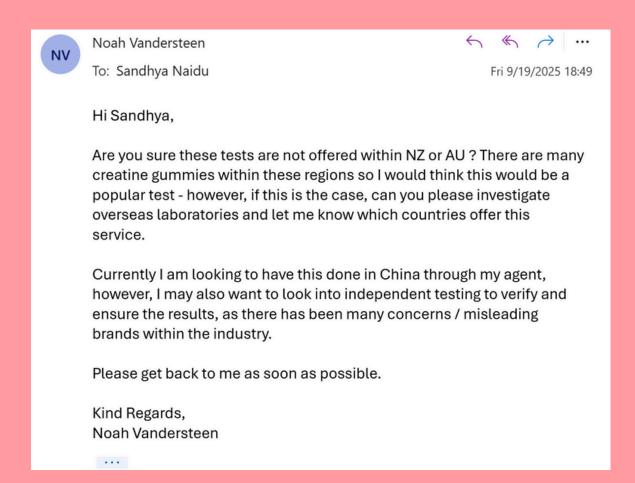
Kind regards,

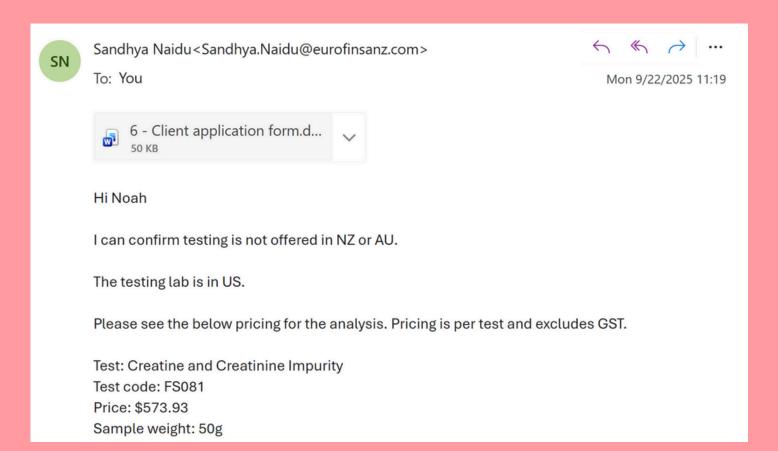
Sandhya Naidu

Analytical Services Manager

Eurofins Food Testing Pacific

Email. Sandhya.Naidu@eurofinsanz.com





Number of Parameters displayed on ComLIMS Sales Documents 2 Parameter name (code) Creatine monohydrate - (B001B029) Creatinine - (C005C036) LOQ (Limit of Quantification) W / No unit % / No unit % / No unit

Sample(s) that are sub-contracted to our overseas laboratories for testing will have an overseas courier charge of <u>250 NZD/AUD</u> applied per destination and any customs charges received will be on-charged to you. The turnaround of results can take up to 15 to 30 days, this is dependent on Courier, Custom clearance and test processing time.

When sending samples please ensure you provide the following documents as this is required for custom clearance:

- · Ingredient list per product type.
- Manufacturer Declaration per product type.
- Heat Treatment certificate (only if sample is of animal origin)
 - Requirement = Heated for at least 80deg for at least 15secs
- Veterinary or Health certificate (only if sample is of animal origin)

Documents will only be accepted if:

- Original document supplied (no copies will be accepted)
- On a company letter head
- Signed

If samples are received without the above requirement, samples will remain on hold until the correct paperwork is received.

PLEASE NOTE: If samples are held in customs, Eurofins has no control of speeding up this process or getting your samples released. Samples may also be returned without any explanation and therefore any customs charges and transport fees will be on charged to you. If samples are still not cleared through customs by 20 days, I will contact you and discuss next steps (cancellation of your order, resubmitting new samples)

Kind regards,

Sandhya Naidu

Analytical Services Manager

Eurofins Food Testing Pacific

Email. Sandhya.Naidu@eurofinsanz.com